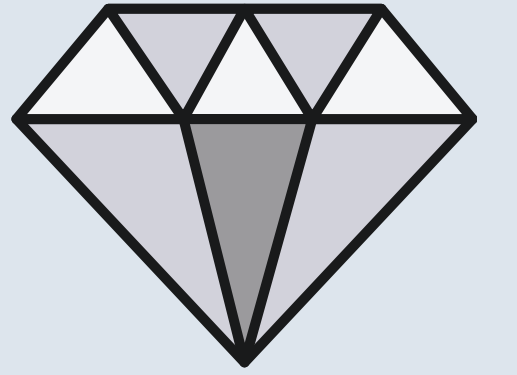# Launching An Automated Gift Agreements System

Award Winner: NC State University
Year: 2024
Award Level: Diamond
Category: Gift Administration & Data Services

Project Summary

NC State operates a decentralized development setup with nine affiliated foundations and multiple colleges/units. Previously, development officers in various colleges/units used templates to draft gift agreements, emailing them to Donor Services for review. This method often resulted in inconsistencies, missing information, errors, and delays, risking donor relations.

To address this, Donor Services implemented an automated gift agreement generated system and workflow approval, streamlining the gift agreement approval process. This aims to simplify processes, enhance transparency, ensure consistency, improve compliance, establish metrics, and centralize reviewers' notes on agreements.

Donor Services Steps: Sending to Reviewer

External Review: Development Officer Feedback

Aspire Awards Feedback

"Solid approach to bringing efficiency to an otherwise excessively complex and time consuming work flow."

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Aspire Awards

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